

#4/A  
7-8-01  
M.L.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Is re PATENT APPLICATION of

**TRIPATHI**

Appln. No.: 09/749,635

Confirmation No.: 6021

Group Art Unit: 2152

Examiner: Unknown

Filed: December 28, 2000

Title: Method and System for Server  
Management Platform Instrumentation

April 20, 2001

\* \* \* \* \*

**PRELIMINARY AMENDMENT**

Honorable Commissioner of Patents  
Washington, D.C. 20231

Sir:

Prior to examination on the merits, please ~~enter~~ the following amendments:

**IN THE SPECIFICATION:**

Please ~~amend~~ the specification as follows:

Please ~~substitute~~ the paragraph beginning on page 5, line 22, with the following  
amended paragraph:

Mail handler 210 may receive an e-mail message sent by user 150. Mail handler  
210 may constantly run on server 120. Thus, mail handler 210 may receive e-mail messages  
sent by user 150 from client 110 or another such client at any time. Decipherer 220 deciphers  
such an e-mail message to ascertain the nature of the service, if any, requested by user 150.  
Such deciphering may include parsing the e-mail message to extract specific commands  
issued by user 150.